Keep your retirement account secure

Secure your account with these top 9 security tips. We prioritize online security, and so should you. Safeguard your retirement account by adhering to these best practices.

Strong passwords

Create a unique password using a mix of upper and lower case letters, numbers, and special characters.

Two-factor authentication

Enhance security with two-factor authentication—using a unique code each time you log in to verify your identity.

Avoid public WiFi

The risk of free WiFi is hackers intercepting your data while you access your account.

Don't share account information

Sharing your account number or password may jeopardize your account security.

Avoid suspicious content

If the sender is unfamiliar or the message seems suspicious, don't click on it. Take the necessary steps to verify if the message is legitimate.

Call center PIN

Create your call center PIN for authentication when calling the call center.

Always log out

When you are finished, log out to prevent session hijacking and other malicious exploits.

Elect eStatements

Secure online access helps prevent fraud and maintains the safety of your confidential records.

Report suspicious activity

Proactively safeguard your account by reporting any suspected fraudulent or suspicious activity.